Microcom 238M/338M Thermal Label Kiosk Printer

Industrial quality label, ticket, and tag kiosk printer



Microcom's first printer engineered for labels and tickets in the self-service kiosk environment.

Printing labels and tickets in a selfservice kiosk cannot be accomplished by just any printer. Thicker media is more likely to cause printer jams that could result in costly downtime for your kiosk. That is not the case for the 238M and 338M printers; with a new pinch holder and heavy-duty cutter, these printers provide durability and reliability when printing tickets and labels.

Key Features include:

- Compact footprint
- Remote sensor options
- 100% duty cycle printing
- Thick stock guillotine cutter
- Long life print head
- Up to 8" per second print speed
- Automatic paper loading
- Field replaceable wear parts



(740) 548-6262 855 Corduroy Road Lewis Center, Ohio 43035 www.microcomcorp.com

Microcom X38M Label and Ticket Series

The X38M series is comprised of the model 238M and 338M kiosk printers. With a fast and powerful print engine, these printers offer versatile printing options in a compact footprint. In this configuration, Microcom optimizes the 238M and 338M for label and ticket printing in an unattended kiosk.

Present labels and tickets with a pinch holder specifically designed to dispense these types of materials without jamming. Easily cut through backing paper and tickets with a new cutter designed for thicker paper. High torque motors provide more power to pull large O.D. rolls and heavy paper types. A standard 300 dpi resolution ensures quality prints for barcodes, images, and a range of font sizes.

Have questions? Contact the sales team to discover why Microcom printers are the perfect fit for your kiosk.

Application Overview:

- Event Ticketing
- Gaming/ Casino
- Visitor Management
- Healthcare

Parking

Transportation







Microcom 238M/338M **Optional Features**

- Low Stock Sensor
- Supply Holder
- Illuminated Bezel
- Fixed Guide Line Options



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Visit us at www.microcomcorp.com

References in this publication to Microcom Corporation products or services do not imply that we intend to make them available in all countries.

This product is RoHS compliant.





Microcom 238M and 338M Kiosk Printers

For more information visit our website at www.microcomcorp.com or call (740) 548-6262

Performance Summary $\diamond \diamond \diamond$

- 300 dpi resolution
- Up to 8" (203 mm) per second
- Auto loading capability
- Microsoft Windows® driver (in development)
- Microcom LDS programming language
- Black mark and transmissive sensors
- USB interface
- Standard thick stock cutter
- Standard pinch holder
- Software controlled print contrast adjustment
- Adjustable or fixed paper guides
- Multiple mounting locations for flexible kiosk installation

Bar Codes ♦♦♦

Code 39 Codabar - Interleaved 2 of 5 Postnet — GS1-128 - Intelligent Mail (4-State) — Code 128 Planet Code — QR — PDF-417 - GS1 DataMatrix (ECC 200) And More

Fonts 🌣

- Downloadable font support
- All fonts expandable in height and width up to 255X and 255Y
- 0, 90, 180 and 270 degree font and barcode printing

Printing ♦♦♦

238M

- Direct thermal, on-demand label printing
- Paper width: 1"-2.25" (25.4 mm-58 mm)
- Print width: up to 2.23" (56.6 mm)
- Paper thickness: up to .0075" (.19 mm)
- Prints on continuous roll or fan-folded paper
- Fixed paper guide widths of 25.4 mm, 44 mm and 58 mm, or adjustable guides

338M

- Direct thermal, on-demand label printing
- Paper width: 2"-3.25" (50.8 mm-82.5 mm)
- Print width: up to 3.19" (81 mm)
- Paper thickness: up to .0075" (.19 mm)
- Prints on continuous roll or fan-folded paper
- Fixed paper guide widths of 80 mm and 82.5 mm or adjustable guides

Memory ♦♦♦

- Up to 512MB Flash
- Up to 256MB RAM

Physical Dimensions *****

238M

Height: 3.45" (87.6 mm) Width: 4.15" (105 mm) Depth: 5.5" (139.7 mm) Weight: 2.75 lbs. (1.25 kg)

338M

Height: 3.45" (87.6 mm) Width: 5.2" (132 mm) Depth: 5.6" (142.2 mm) Weight: 3.45 lbs. (1.56 kg)

Environmental Conditions ♦♦

— Relative humidity: 10-85% non-condensing 40° to 104° F (5° to 40° C) — Operation temperature:

Power supply: External supply with auto-sensing; 90-264 VAC, 3.5/1.5 A, 47-63 Hz

Compliance ♦♦♦

- RoHS
- FCC Class A
- cTUVus

Warranty 💠

One year limited warranty

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